

## Rentals Cars

We are delighted that you have chosen Dubrovnik for your holidays and we look forward to meeting you. We will be happy to book you a rental car through our partner Activerent. Please send us your request at [contact@butterflyservices.hr](mailto:contact@butterflyservices.hr)  
We will send you our best offer.

**From 01.04.2012 to 17.06.2012 & from 18.09.2012 to 31.04.2013**

Group	Car Type (or similar)	Seats	Doors	AUT	STW	AC	4 WD	1 - 2 Days Per Day	3 - 6 Days Per Day	WEEK	Aditi onal day	2 Weeks Package	14+ Days	SCDW	Excess
A	Chevrolet Spark	5	5	N	N	N	N	56	51	306	43	576	42	8	600
B	Opel Corsa	5	2	N	N	Y	N	61	56	335	47	630	45	8	600
C	Opel Corsa, Chevrolet Aveo	5	4	N	N	Y	N	67	62	371	52	698	50	8	600
D	Opel Astra classic	5	4	N	N	Y	N	81	74	445	63	837	60	10	800
E	Opel Astra(H) essentia	5	4	N	N	Y	N	84	77	460	65	865	62	10	800
F	Opel Astra SW	5	4	N	Y	Y	N	85	78	465	66	875	63	12	1,000
G	Opel Astra Essentia Automatic	5	4	Y	N	Y	N	105	97	580	82	1091	79	12	1,000
H	Opel Astra SW Automatic	5	4	Y	Y	Y	N	110	101	605	86	1138	82	12	1,000
I	ASTRA Cabrio	4	2	N	N	Y	N	123	113	675	95	1270	92	15	1,200
J	Chevrolet Epica	5	4	N	N	Y	N	114	104	625	88	1176	85	15	1,200
K	ZAFIRA	5	5	Y	N	Y	N	122	112	672	95	1264	91	18	1,800
L	Opel Vectra	5	4	N	N	Y	N	143	131	785	111	1477	107	18	1,800
M	Opel Insignia Automatic	5	5	Y	N	Y	N	155	142	850	120	1599	115	18	1,800
N	ZAFIRA 5+2	7	4	N	N	Y	N	163	149	895	127	1683	121	18	1,800
O	Opel Vivaro 8+1, 1.9/2.0 CDTI	9	4	N	N	Y	N	156	143	860	122	1618	117	20	2,000
P	Mercedes Viano 6+1, 3.0 CDTI, Automatic	7	4	Y	N	Y	N	174	160	958	135	1802	130	25	3,000

Rates are in EUR and include 23% VAT, unlimited kilometres, CDW, TW

(STW) = Station Wagon

(A) = Automatic Transmission

(M) = Manual Transmission

(A/C) = Air Conditioning

(4WD) = Four Wheel Drive –

VEHICLES CAN BE DRIVEN INTO ALL SURROUNDING COUNTRIES. RENTAL REPRESENTATIVE HAVE TO BE INFORMED IN ADVANCE!!!

High season from 18.06.2012 to 17.09.2012

Group	Car Type (or similar)	Seats	Doors	AUT	STW	AC	4 WD	1 - 2 Days Per Day	3 -6 Days Per Day	WEEK	Aditi onal day	2 Weeks Package	14+ Days	SCDW	Excess
A	Chevrolet Spark	5	5	N	N	N	N	64	59	352	50	662	48	8	600
B	Opel Corsa	5	2	N	N	Y	N	70	64	385	52	695	52	8	600
C	Opel Corsa, Chevrolet Aveo	5	4	N	N	Y	N	78	71	427	58	770	58	8	600
D	Opel Astra classic	5	4	N	N	Y	N	93	85	512	69	924	69	10	800
E	Opel Astra(H) essentia	5	4	N	N	Y	N	96	88	529	72	955	72	10	800
F	Opel Astra SW	5	4	N	Y	Y	N	97	89	535	73	965	73	12	1,000
G	Opel Astra Essentia Automatic	5	4	Y	N	Y	N	121	111	667	91	1204	91	12	1,000
H	Opel Astra SW Automatic	5	4	Y	Y	Y	N	127	116	696	94	1256	94	12	1,000
I	ASTRA Cabrio	4	2	N	N	Y	N	141	129	776	105	1401	105	15	1,200
J	Chevrolet Epica	5	4	N	N	Y	N	131	120	719	98	1297	98	15	1,200
K	ZAFIRA	5	5	Y	N	Y	N	141	129	773	105	1395	105	18	1,800
L	Opel Vectra	5	4	N	N	Y	N	164	150	903	123	1629	123	18	1,800
M	Opel Insignia Automatic	5	5	Y	N	Y	N	178	163	978	133	1764	133	18	1,800
N	ZAFIRA 5+2	7	4	N	N	Y	N	187	172	1029	140	1858	140	18	1,800
O	Opel Vivaro 8+1, 1.9/2.0 CDTI	9	4	N	N	Y	N	180	165	989	134	1785	134	20	2,000
P	Mercedes Viano 6+1, 3.0 CDTI, Automatic	7	4	Y	N	Y	N	200	184	1102	150	1989	150	25	3,000

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## **Terms and Conditions**

Only drivers above the age of 21 with valid driver's license held for a minimum of 2 years are eligible to rent a vehicle. No maximum age restrictions. Passport and identity card are acceptable as ID identification. Minimum rent period is one day, i.e. 24 hours starting from the beginning of rent. You are required to show your driver's license, credit card passport or identity card.

- The vehicle is rented in good and operating condition with all the necessary documentation, legally required equipment and the tank full of fuel. The user is obligated to return the vehicle with the fuel tank full, otherwise a refueling service (150,00 kn + VAT 22%), plus the fuel difference between return state and full tank will be charged.
- Prior to signing the Contract, carefully read sections that refer to important expenses and optional insurances.
- Examine the vehicle to ensure there is no damage on it. Only afterwards sign the no-damage statement. This procedure is essential for evaluating eventual damage during your rent.
- You will be provided with vehicle keys, copy of the Contract and Conditions report.
- When returning the vehicle all documents and equipment provided at the beginning of the rent must be returned in the same condition as at the start of the rent. The vehicle should be returned at the location and time stated in the Contract.
- The vehicle can be returned outside the working hours or location only with prior notification and agreement with ACTIVE rent-a-car personnel. This service is charged accordingly to ACTIVE rent-a-car additional services pricelist.
- If you select to return the vehicle accordingly to above statement, with or without the agreement with ACTIVE rent-a-car personnel, you are responsible for the vehicle safety until the office opens, i.e. until the ACTIVE rent-a-car personnel receives the vehicle with all documents accompanied.
- ACTIVE rent-a-car reserves the right to seize the vehicle without prior notice and at your expenses, if the Contract is violated during the rent.

## **Credit Cards:**

ACTIVE rent-a-car accepts American Express, Diners Club, MasterCard and Visa credit cards. Your card will not be charged prior to rent, it will only be subject to preauthorization.

## **Personal information**

- You agree that your personal information from this Contract will be automatically processed by a computerized system. Also, you explicitly agree that your personal information can be revealed to third party for the purpose of security control, property protection and liability relations.

## Use of vehicle

You are expected to use the vehicle carefully and not to use it in following cases:

- For a commercial use of person or goods transportation, or sublease;
- For towing or propelling vehicles, trailers or any other object;
- For racing, test drives, contest drive, drive outside marked roads or inappropriate surfaces;
- While you, driver or any other passenger in the car are too tired, under influence of alcohol, narcotics or any other substance that distorts awareness, reaction capabilities or ability to run the vehicle by any means;
- Against traffic any other legal regulations;
- or usage by third party unless we notify and authorize that person as an eligible driver at Contract's front page.

## Insurance:

ACTIVE insurance	Charge per day
Insurance against the liability for damage done to third party	
Mandatory insurance against damage done to property or person. This insurance is in accordance with law regulations.	Included in price of rent
Collision Damage Waiver (CDW)*	
Coverage from damage in case of an accident to ACTIVE rent-a-car vehicle up to the fixed amount of accident participation.	Included in price of rent
Theft Protection (TP)*	
Insurance against theft loss or damage.	Included in price of rent
Personal Accident Insurance (PAI)	
Coverage for accident involving death or bodily injury covering you and your passengers.	3 € per day
Super CDW	
If you want to reduce the fixed amount of accident participation assigned by CDW, we are offering Super CDW option.	Depends on the vehicle: 6 - 18 € per day
VAT NOT INCLUDED in price	

## Damage, accidents and theft

If you violate any Contract term or condition, especially if you are unable to submit "Police report on traffic accident", you will not be relieved from responsibility regardless of signed and paid CDW and/or TP and Super CDW insurance option.

Procedure in case of damage, loss, theft; accident; fault; etc

In case of an accident (with or without vehicle damage) or any kind of bodily injury, you are required to call the police to the accident location and fill out the "Police report on traffic accident". In case of theft of vehicle or vehicle parts, you are required to immediately make a report to nearest police station, obtain and deliver to us a copy of a police theft report. Any accident, damage, loss or theft of vehicle or vehicle parts must be immediately reported to ACTIVE rent-a-car where "Accident report" must be filled and signed. For this purpose you are required to acquire information on all accident participants, as well on possible witnesses. You are not authorized to accept any damage claims and are required to help us and our insurance company in case of any damage claims or legal requirements concerning accident or damage. These obligations are also applicable in the case of vehicle theft. You are not authorized to make any repairs, including changing vehicle parts without our prior signed approval.

### **Property losses**

ACTIVE rent-a-car is not responsible for loss of your private items or private items of any other person, which are left in or on the rented vehicle, service vehicle or at our offices. By signing this Contract you will not have the right to make claim requests regarding above mentioned losses or damages related to them.

### **Traffic violation and parking fines**

Renter is obligated to defray any traffic violation and parking fines. If renter does not defray fines during the duration of rent, ACTIVE rent-a-car will settle these fines and charge the renter retrospectively adding administrative expenses to the initial cost, or provide a copy of the Contract with renter information to the police.

### **Court jurisdiction**

This Contract is in compliance with Croatian laws and regulations, all parties agree that Croatian legislation is exclusively applicable for any court actions that may arise from or because of this Contract. Any legal action will be processed under the jurisdiction of the Croatian court.

### **Delivery**

Vehicle delivery to the inner part of the city during the working hours is free of charge. Delivery outside the city area is available on request and charged by kilometer for distance from/to the office. If delivery should be made outside the working hours additional charges will be made.

### **Picking up/ returning vehicle outside the working hours**

Picking up and returning vehicle outside the working hours is available only with prior notice and agreement with ACTIVE rent-a-car office and is extra charged.

### **Late return**

Late return may affect the price of the rent. Late return up to 1 hour is free of charge. For late returns beyond 1 hour additional day will be charged.

### **Prolonging the rent**

It is possible to prolong the rent when returning the vehicle or during the rent with the compliance of ACTIVE rent-a-car personnel.

### **Refueling and additional cleaning/washing charges**

- The vehicle will be issued with the full tank of fuel and should be returned with the full tank of fuel, otherwise used fuel will be charged according to its cost plus additional refueling service will be charged 150 kn + VAT.
- Refueling the vehicle with wrong type of fuel will be charged 1.500,00 kn + VAT
- Additional cleaning/washing will be charged with minimum of 400,00 kn + VAT

### **GPS- Satellite navigation**

It is available on request for any vehicle with extra charges of 15€ per day, maximum of 100€ per rent up to 30 days.

### **Child seat and roof rack**

Child seat and roof rack are available on request with extra charge for any vehicle on every location. Children under the age of 6 are obligated to use child seat in Croatia. The request should be made 48 hours in advance, with extra charges of 15€ per day, maximum of 100€ per rent. For lost or damaged child seat or roof rack renter will be charged 150€ kn

### **Winter equipment**

Snow tires are available with minor charges.

### **Traffic laws**

We recommend our clients to comply with every traffic regulation in any time. Here is the list with short description for some Croatian traffic regulations that may differ from those in your Country

Drink and drive – It is allowed to have 0, 5 ‰ of alcohol. In the case of traffic law violation 0, 0 ‰ is allowed.  
Mobile phone usage– It is forbidden to use mobile phone while driving, except when using “hands-free” system.  
Lights– Lights must be switched on during the night and in cases of reduced visibility. During the winter daylight savings time, low-beam or daily lights must be used during the day.  
Parking– Parking towing service is present in several city centers, moving vehicles that are inappropriately parked. Parking ticket machines are widely spread. Every parking fine should be defrayed prior to leaving the country and the receipt should be kept.  
Speed limits– Highways are limited to 130 km/h, roads outside inhabited places to 90 km/h, roads within inhabited places to 50 km/h if not defined differently by traffic signs, police or any other legitimate body. These are just some of most important traffic laws. For more detailed information contact any police station, Tourist info center office or Croatian motoring club– HAK (member of European ARC) which offer road assistance and is available by telephone number 987.